

Sean Sweeney

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QUALIFICATIONS

Extensive experience providing first rate customer service and technological solutions including lifecycle leadership over all phases of project initiatives and implementations.

- Project Management
 - Planned and managed designated projects (application, infrastructure, ad-hoc)
 - Determined potential risk factors to the success of projects
 - Skilled to overcome project and departmental obstacles including budget constraints, staff shortages, scope creep, and various business and user needs
 - Waterfall and Agile methodologies
- Programming and Development
 - Gathered business requirements (BRD) and wrote functional specifications.
 - Systems Analysis and Design
 - Full Stack Development (created web applications, desktop software, web services, components)
 - Database design and management
 - Created test plans and scripts
 - Performed risk assessments and vulnerability remediation
 - Resolved incidents and performed root cause analysis
 - Skilled with all phases of the Software Development Lifecycle
- Team Management
 - Developed policies and procedures for department and team
 - Led developers to design and deliver solutions on time and within budget
 - Led remote and off-shore teams
 - Ensured objectives were accomplished in accordance with outlined priorities
 - Adapted and responded to deadlines and changing priorities
 - Effectively communicated with cross-functional professionals and all levels of management
- IT Infrastructure Management
 - Managed infrastructure upgrades and moves
 - Managed servers
 - Systems Administration
 - Monitored hardware and software lifecycles
 - Assessed security vulnerabilities
 - Established disaster recovery plans and procedures
- Financial Management
 - Prepared and monitored budgets for departments and projects
 - Analyzed results of operations to discover more efficient ways to utilize resources

PROFESSIONAL EXPERIENCE

FedEx Trade Networks Transport & Brokerage

IT Project Admin

August 2018 – Present

- Project Management of office location openings
- Global procurement and asset management projects

Eureka Logic

IT Consultant

July 2016 – July 2018

- Apprised a local company of options to upgrade their system. Concerns were how to proceed without alienating their IT Lead that created and managed the legacy system
- Advised Olive Media about their Managed SEO solutions strategy
- Project Management for a start-up SMS marketplace
- Participated in design review meetings and translated requirements to developers and guided the team when issues related to business requirements arose

Bank of America

Project Manager

August 2012 – March 2016

Developer / Team Lead

May 2008 – August 2012

- Project Management of application and systems development (including release management), infrastructure upgrades, and technology audits
- Oversaw relocation of 100 servers and machines across multiple locations
- Served as Team Lead on remediation of legacy applications onto bank platform
- Coordinated workflow and compiled remediation plans for bringing line of business developed applications into mortgage technology infrastructure
- Facilitated meeting with users to identify and gather business requirements and convert into functional requirements
- Organized Business Impact Analysis meetings in order to create Business Continuity and Disaster Recovery plans
- Conducted technology audits to identify, manage, and mitigate risk in applications and systems
- Led a team that developed a web application used by call center associates to determine scripts for customers to establish eligibility for Imminent Default programs. The application enabled customer service team to decrease number of call center associates taking calls from about 300 to 20 and average call length from 55 minutes to under 15 minutes
- Developed an application to determine, track and execute weekly charge offs of loans, reduce decision errors to <1%, increasing efficiency tenfold and ensuring the weekly deadline was consistently met

Mortgage Technology Honors & Awards:

Gold Award - eMason remediation effort as Team Lead (2 websites and 40 web services)

Bronze Award - Project management of bringing Mortgage Line of Business applications into Mortgage Technology

Bronze Award - Received for MHA (Making Homes Affordable) Imminent Default Eligibility application efforts

WebMedia Services

IT Manager

June 2005 – May 2008

Programmer/Analyst

November 2000 – June 2005

- Managed team of developers & contractors
- Managed, scored, and selected vendors through RFP process
- Managed client accounts
- Project Management of application development projects
- Met with clients to gather business requirements and turn them into functional specs
- Developed and built custom applications, dynamic websites, content managers, e-commerce websites, extranets, and intranets
- Designed and managed relational databases
- Demonstrated, taught, and supported users
- Remediated production and risk issues and updated legacy code
- Researched new technologies, determined their application and integrated them into clients' systems
- Created documentation

EDUCATION

State University of New York College at Buffalo

Bachelor of Science, Computer Information Systems