

Sean Sweeney

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QUALIFICATIONS

Seventeen years of providing first rate customer service and technological solutions including lifecycle leadership over all phases of Technology initiatives and implementations.

- Programming and Development
 - Systems Analysis and Design
 - Full Stack Development (created web applications, desktop software, web services, components)
 - Database design and management
 - Skilled with all phases of the Software Development Lifecycle
- Team Management
 - Developed policies and procedures for department and team
 - Led developers to design and deliver solutions on time and within budget
 - Ensured objectives were accomplished in accordance with outlined priorities
 - Adapted and responded to deadlines and changing priorities
 - Effectively communicated with cross-functional professionals and all levels of management
- Project Management
 - Planned and managed designated projects (application, infrastructure, ad-hoc)
 - Determined potential risk factors to the success of projects
 - Skilled to overcome project and departmental obstacles including budget constraints, staff shortages, scope creep, and various business and user needs
- IT Infrastructure Management
 - Managed Data centers and databases
 - Systems Administration
 - Monitored hardware and software lifecycles
 - Assessed security vulnerabilities
 - Established disaster recovery plans and procedures
- Financial Management
 - Prepared and monitored budgets for departments and projects
 - Analyzed results of operations to discover more efficient ways to utilize resources

PROFESSIONAL EXPERIENCE

Eureka Logic

Project Manager

June 2016 – December 2017

- Prototyped an email and SMS marketplace for selling of featured item for businesses
- Oversaw IT Strategy and Product Roadmap to provide the best value for marketing campaigns while keeping costs at a minimum

Bank of America

Project Manager / Tech Lead / Developer

May 2008– March 2016

- Managed Application Releases including planning, execution, and implementation
- Executed projects to upgrade application's technology (servers, OS, frameworks, software)
- Conducted technology audits, coordinated workflow and compiled-remediation plans for bringing line of business developed applications into mortgage technology infrastructure
- Oversaw relocation of 60 servers and machines across multiple locations
- Served as Team Lead on remediation of legacy applications onto bank platform
- Led a team that developed a web application used by call center associates to determine scripts for customers to establish eligibility for Imminent Default programs. The application enabled customer service team to decrease number of call center associates taking calls from about 300 to 20 and average call length from 55 minutes to under 15 minutes
- Developed an application to determine, track and execute weekly charge offs of loans, reduce decision errors to <1%, increasing efficiency tenfold and ensuring the weekly deadline was consistently met
- Worked with lines of business to gather requirements, create functional specs and build custom solutions that solved problems or needs

Honors & Awards:

Gold Award - eMason remediation effort as Team Lead (2 websites and 40 web services)

Bronze Award - Project management of bringing Mortgage Line of Business applications into Mortgage Technology

Bronze Award - Received for MHA (Making Homes Affordable) Imminent Default Eligibility application efforts

WebMedia Services Group

Owner/Manager

September 2005 – December 2013

- Provided vision and strategy for the company
- Oversaw the business financials
- Managed employees, contractors, and vendors
- Built client relationships. Worked with clients to determine business needs and provide leadership of solutions within budget
- Supervised projects

Honors & Awards:

2006-2012 Business First Top 15 Web Design Firms in Buffalo

RR Donnelley**Software Developer****October 2005 – May 2007**

- Managed direct mail campaign management websites
- Analyzed client requirements; prepared schedules, met deadlines
- Created templates for clients' users to customize marketing materials
- Prepared production files and production PDFs for production facility to produce and send direct mail
- Database management of tables consisting of millions of records

WebMedia Services**Programmer/Analyst****November 2000 – May 2005**

- Met with clients to gather business requirements and turn them into functional specs
- Developed and built dynamic websites, content managers, extranets, intranets, and e-commerce websites
- Designed and managed relational databases
- Demonstrated, taught and supported client users on their custom applications
- Troubleshoot and updated legacy code
- Researched new technologies, determined their application and integrated them into clients' systems
- Created documentation

EDUCATION

State University of New York College at Buffalo

Bachelor of Science, Computer Information Systems